



CERVO
ZERMATT

General terms and conditions

ARRIVAL

Zermatt is car-free. You will travel by train directly to the village Centre. Train timetable: www.sbb.ch. Travelling by car, drive as far as Täsch, where you leave your vehicle in the Park & Ride Matterhorn Terminal Täsch (www.topterminal.ch). From there you travel another 12 minutes by train into Zermatt. We are happy to pick you up with the CERVO Electro car at the railway station. Please advise us in advance.

CHECK-IN | CHECK-OUT

Check-in on day of arrival from 15h00, Check-out on day of departure till 12h00 noon.

WALK-IN | METRO-OUT

Walk easily down the hiking trails to the front door of CERVO and enjoy a refined lunch or some selected appetizers. Afterwards continue hiking from either the Sunnegga station or one station of the other stations. For your convenience you can purchase the day passes in the hotel.

SKI-IN | METRO-OUT

Ski comfortably down the slopes till just in front of the CERVO and enjoy a refined lunch or some selected appetizers. Afterwards continue skiing from either the Sunnegga station or one of the other skiing areas. You can easily purchase the ski passes in the hotel.

RESTAURANT & BAR

Terrace with view of the Matterhorn, old chalet dining rooms and a stylish bar. We are happy to spoil you with our cuisine in the restaurant and at the bar. A reservation for lunch and dinner is recommended.

EXTRA- & SOFA BED | FAMILY ROOM

Children up to 9 years: free of charge 10–12 years: CHF 100.– Teenagers/adults: CHF 150.–

ANIMALS

Dogs, cats and deer (max. 100 Kilo, with thanks for your understanding)
CHF 40.– per stay without food but including a place to sleep and water bowl

CONDITIONS SUMMER

We use your credit card as a booking guarantee. Two weeks before the arrival we will make a reservation of the total amount on your given card.

CANCELLATION SUMMER

Cancellations up to 3 days prior to your arrival are free of charge. Any later cancellations or no-show will be charged at the full rate.

CONDITIONS WINTER

We use your credit card as a booking guarantee. A deposit payment of 50% of the total amount is required 30 days (60 days over Christmas and New Year) before arrival date.

CANCELLATION WINTER

For reservations over Christmas and New Year:
Up to 60 days before arrival are free of charge
Up to 30 days before arrival 50% of the stay will be charged.
For cancellations during the winter season:
Up to 30 days for rooms prior to arrival are free of charge.
Up to 15 days for rooms prior to arrival will be charged at 50% of the total price.
Any later cancellations or no-show will be charged at the full price.
For shortening the stay during the stay, the same conditions are valid.

General terms and more information: www.cervo.ch

CERVO
Mountain
Boutique Resort
Riedweg 156
CH-3920 Zermatt

Tel. +41 27 968 12 12
Fax. +41 27 968 12 11

info@cervo.ch
www.cervo.ch